



**Scholar
Brochure**

University of Southern California

wellaway.com

WellAway

Policy Year: 2024-2025

Why choose Wellaway?

WellAway is a truly international private medical insurance company with health plans for today's international student.

You are always our priority. Our cultural diversity allows students to be serviced with the utmost consideration for their studies abroad. With coverage in over 180 Countries and the Aetna Passport to Healthcare network of providers in the U.S., we aim to provide stability and security for students on the forefront of health insurance globalization.



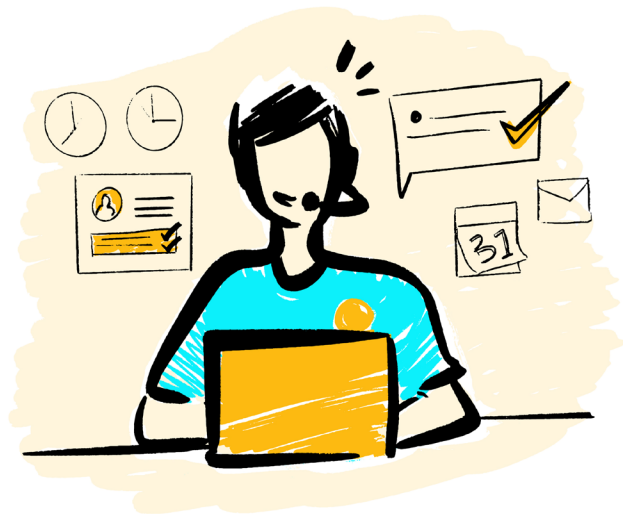
- ✓ **Emergency Medical Assistance**
- ✓ **Multi-Lingual Customer Service**
- ✓ **Telemedicine Services**
- ✓ **Competitive Prices**

24/7 ConciergeCare

Professional customer support

WellAway provides white glove customer service and expertise in international medical insurance with innovative benefits and resources. Our 24/7 multi-lingual ConciergeCare services are designed with you in mind. Let us help with setting up appointments, go in-depth with explanation of benefits or find a provider that's right for you.

- Provider search assistance
- Disease management
- 24/7 emergency medical assistance & evacuation
- Appointment setting with best-in-class providers
- White glove customer service
- Multi-lingual



💰 **ConciergeCare services are at no extra cost to you.**

Our Health Partner: Teladoc

Access to your doctor 24/7 (USA only)



Teladoc Health transforms how people access healthcare globally. Providing a new kind of healthcare experience, one with better convenience, outcomes and value.

- Talk to a doctor anytime, when you are in the USA.
- Receive quality care via phone, video or mobile app.
- Prompt treatment. Talk to your doctor in minutes.
- A network of doctors that can treat every member of the family.
- Prescriptions sent to pharmacy of choice if medically necessary.
- Teladoc is less expensive than the ER or urgent care.

Get The Care You Need

Teladoc doctors can treat many medical conditions, including:

- Cold & flu symptoms
- Allergies
- Pink Eye
- Respiratory infection
- Sinus problems
- Skin problems
- And more!



Talk to a doctor any time! Teladoc.com 1-800-TELADOC (835-2362)

Available on the iPhone ANDROID APP ON Google play



Our Health Partner: Aetna Passport to Healthcare

Networks that deliver greater accountability and value.

With a robust PPO network of providers across the country, Aetna Passport to Healthcare is there to help you better control costs and meet the unique health care needs of our students.



- ✓ 2 million health care professional
- ✓ Over 700,000 specialists and primary care physicians
- ✓ More than 5,700 hospitals

Scholar Plans

(U.S. bound students only)

Our dedicated J plans meet the requirements of the U.S. Department of State for students, scholars, full-time visiting faculty or researchers on a J1 visa.

We understand the importance of education and how peace of mind and well-being directly impact learning and personal growth. Scholar Plans provide the vital benefits and more, to seamlessly navigate your world with wellness and security. We have knowledge and experience with reliable solutions you can trust.

Scholar Plans are designed to keep health expenses low, while meeting university requirements and the U.S. Department of State regulations.

Coverage Highlights

Annual aggregate maximum:
Unlimited

Let us care for your health while you care for your goals. Stable and secure coverage for a J-1 Scholar engaged in full-time research or teaching with a specific educational objective. The J-1 categories are: J-1 Research Scholar, J-1 Professor, or J-1 Short-Term Scholar.

- Meets minimum U.S. health insurance requirements for valid J-1 visas in USA / ages 21 to 65 / Non-US citizens
- Provider Access within the U.S.: as an exclusive member, you are covered when receiving care by Premium Care Physicians and at In-Network Facilities with Aetna Passport to Healthcare
- Worldwide Coverage (excluding Home Country and certain limitations apply)
- Provider Access outside of the U.S.: An open-access network allows our members the flexibility to see a variety of doctors. Contact us and we will help you find the best doctor at the fairest price.
- Multi-lingual customer service
- No medical exams, no paperwork
- Instant proof of coverage
- Coverage of immunizations and vaccines including COVID-19
- Coverage of pre-existing conditions (Certain limitations apply, see benefits chart)
- Medical evacuation and repatriation
- Prescription medication and contraceptives included
- Benefits are shown per person, per policy period
- Maximum amounts apply to certain benefits
- Pre-authorization is required for certain benefits. Refer to the terms and conditions of the policy.

Cancelation and Refund

You will only be allowed to cancel your Policy and obtain a refund of your Premium if:

- Your waiver is not approved by your educational institution within thirty (30) days of the Effective Date of coverage because your Policy benefits do not meet the educational institution's minimum insurance requirements.
- You withdraw from classes within thirty (30) days from the Effective Date of coverage under a school-approved leave of absence.

You must provide written proof of the approved leave of absence and return date to your Home Country.

WellAway will be entitled to retain an administrative fee in the amount of \$50 for any approved refund.

Benefits

	USC Scholar 100	USC Scholar 500
Area of Coverage	Worldwide excluding Home Country	Worldwide excluding Home Country
Maximum Limit	Unlimited	Unlimited
Pre-Existing Condition limitation	Scholar: No limitation Dependents: Yes (24-month Waiting Period)	Scholar: No limitation Dependents: Yes (24-month Waiting Period)

Deductible	USC Scholar 100		USC Scholar 500	
	In-Network In-Network Physician and In-Network Facility	Out-of-Network (subject to Usual, Reasonable and Customary charges (URC))	In-Network In-Network Physician and In-Network Facility	Out-of-Network (subject to Usual, Reasonable and Customary charges (URC))
In-Network and Out-of-Network Deductibles accrue separately	\$100	\$200	\$500	\$800
Copayments do not apply towards Deductible				

Copayments		
Office Visit	\$30 per visit	\$35 per visit
Urgent Care	\$50 per visit	\$50 per visit
Hospital Emergency Room	\$250 (waived if admitted)	\$250 (waived if admitted)
Hospital	\$0	\$0

Coinsurance		
In-Network Physician and Facility	80% of Allowable Charges (unless otherwise stated)	80% of Allowable Charges (unless otherwise stated)
Out-of-Network Providers	60% of URC	60% of URC

Out-of-Pocket Maximum				
Deductible and Copayments (including Prescription Medication) do not apply towards Out-of-Pocket Maximum	\$6,000 per Insured Person / \$12,000 per Family	Unlimited per Insured Person / Unlimited per Family	\$8,000 per Insured Person / \$12,000 per Family	Unlimited per Insured Person / Unlimited per Family

Outpatient Medication Program	
EHIM In-Network Pharmacy	Tier 1 \$10 Copayment per prescription Tier 2 \$20 Copayment per prescription Tier 3 \$40 Copayment per prescription
Out-of-Network	Not covered

USC Scholar 100

USC Scholar 500

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Wellness and Preventive Services

(Deductible does not apply)

Adult Wellness Visit and Preventive Services	100%	Not covered	100%	Not covered
Well Childcare Visits				

Services That Require Hospitalization

Pre-admission Testing	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Hospitalization	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Intensive Care Unit/Telemetry/ Surgical Intensive Care/Medical Intensive Care/ Trauma/Pediatric Intensive Care	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Inpatient Treatment For Mental Illness	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Emergency Medical Services in an Emergency Room If you use an emergency room in the Hospital for a non-emergency service, the services will not be covered.	80% of Allowable Charges \$250 Copayment (waived if admitted)	60% of Allowable Charges \$250 Copayment (waived if admitted)	80% of Allowable Charges \$250 Copayment (waived if admitted)	60% of URC \$250 Copayment (waived if admitted)
Inpatient Physician, Osteopath and Specialist Services	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Inpatient Ancillary Hospital Services	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
In-hospital Advanced Diagnostic Services	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Routine X-Ray and Lab Tests	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Inpatient Oncology Treatment	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Inpatient Reconstructive Surgery	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Inpatient Rehabilitation	80% of Allowable Charges Maximum Benefit 45 day limit	60% of URC Maximum Benefit 45 day limit	80% of Allowable Charges Maximum Benefit 45 day limit	60% of URC Maximum Benefit 45 day limit
Inpatient Surgical Procedures	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Inpatient Surgeon Fees, Assistant Surgeon Fees and Anesthesiologist	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Emergency Ground Ambulance	80% of Allowable Charges		80% of Allowable Charges	

Outpatient Care

It is indicated that these services be performed in an In-Network Physician's office or in an In-Network free standing diagnostic center to maximize your benefit and reduce your costs and avoid Site of Service Differential costs.

Urgent Care Clinic / Facility	80% of Allowable Charges and \$50 Copayment	60% of URC and \$50 Copayment	80% of Allowable Charges and \$50 Copayment	60% of URC and \$50 Copayment
Outpatient Ambulatory Surgical Facility & Surgical Care	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Routine X-rays and Laboratory Services When not performed in a Physician's office or in a free-standing non-hospital facility, a Site of Service Differential cost will apply.	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Advanced Diagnostic and Imaging Services When not performed in a Physician's office or in a free-standing non-hospital facility, a Site of Service Differential cost will apply.	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC

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Outpatient Care

It is indicated that these services be performed in an In-Network Physician's office or in an In-Network free standing diagnostic center to maximize your benefit and reduce your costs and avoid Site of Service Differential costs.

Outpatient Therapeutic Services	80% of Allowable Charges and \$30 Copayment per visit Maximum Benefit 12 visits	50% of URC and \$30 Copayment per visit Maximum Benefit 12 visits	80% of Allowable Charges and \$35 Copayment per visit Maximum Benefit 12 visits	50% of URC and \$35 Copayment per visit Maximum Benefit 12 visits
Outpatient Oncology Treatment	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Outpatient Reconstructive Surgery	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Diabetic Medical Supplies	80% of Allowable Charges Maximum Benefit \$7,500	60% of URC Maximum Benefit \$7,500	80% of Allowable Charges Maximum Benefit \$7,500	60% of URC Maximum Benefit \$7,500
Emergency Dental Treatment	80% of Allowable Charges Maximum Benefit \$250 per tooth up to \$1,000	60% of URC Maximum Benefit \$250 per tooth up to \$1,000	80% of Allowable Charges Maximum Benefit \$250 per tooth up to \$1,000	60% of URC Maximum Benefit \$250 per tooth up to \$1,000
Palliative Dental Treatment	80% of Allowable Charges Maximum Benefit \$600	60% of URC Maximum Benefit \$600	80% of Allowable Charges Maximum Benefit \$600	60% of URC Maximum Benefit \$600

Physician Services

Telemedicine Consultations and Visits	No Copayment limited to 10 consults/visits		No Copayment limited to 10 consults/visits	
Primary Care Visit	80% of Allowable Charges and \$30 Copayment per visit	60% of URC and \$30 Copayment per visit	80% of Allowable Charges and \$35 Copayment per visit	60% of URC and \$35 Copayment per visit
Specialist Visit	80% of Allowable Charges and \$30 Copayment per visit	60% of URC and \$30 Copayment per visit	80% of Allowable Charges and \$35 Copayment per visit	60% of URC and \$35 Copayment per visit
Outpatient Mental Illness Visit	80% of Allowable Charges and \$30 Copayment per visit	60% of URC and \$30 Copayment per visit	80% of Allowable Charges and \$35 Copayment per visit	60% of URC and \$35 Copayment per visit
Alternative Medicine	80% of Allowable Charges and \$30 Copayment per visit Maximum Benefit \$500	60% of URC and \$30 Copayment per visit Maximum Benefit \$500	80% of Allowable Charges and \$35 Copayment per visit Maximum Benefit \$500	60% of URC and \$35 Copayment per visit Maximum Benefit \$500

Other Services

Recreational Activities or Amateur Sports Benefit	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
HIV/AIDS	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Alcohol and Substance Abuse (rehabilitative only)	80% of Allowable Charges \$30 Copayment (outpatient)	60% of URC \$30 Copayment (outpatient)	80% of Allowable Charges \$35 Copayment (outpatient)	60% of URC \$35 Copayment (outpatient)
Home Health Care	80% of Allowable Charges immediately following hospital discharge of at least 3 days	60% of URC immediately following hospital discharge of at least 3 days	80% of Allowable Charges immediately following hospital discharge of at least 3 days	60% of URC immediately following hospital discharge of at least 3 days
Hospice or Palliative Care	80% of Allowable Charges Maximum Benefit 45 days (inpatient) Maximum Benefit \$5,000 (outpatient)	60% of URC Maximum Benefit 45 days (inpatient) Maximum Benefit \$5,000 (outpatient)	80% of Allowable Charges Maximum Benefit 45 days (inpatient) Maximum Benefit \$5,000 (outpatient)	60% of URC Maximum Benefit 45 days (inpatient) Maximum Benefit \$5,000 (outpatient)
Durable Medical Equipment	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC

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Maternity Care and Birth Benefits

Maternity Care <i>(subject to 10-month waiting period and notification within 30 days of pregnancy confirmation)</i>	80% of Allowable Charges	60% of URC	80% of Allowable Charges	60% of URC
Elective Medical Abortions	80% of Allowable Charges Maximum Benefit \$1,500	60% of URC Maximum Benefit \$1,500	80% of Allowable Charges Maximum Benefit \$1,500	60% of URC Maximum Benefit \$1,500
Worldwide Coverage (outside the United States, excluding your Home Country)	80% of URC		80% of URC	

Accidental Death and Dismemberment

Accidental Death	Sum amount \$30,000	Sum amount \$30,000
Dismemberment	Sum amount \$30,000 loss of both hands, feet or total sight Sum amount \$15,000 loss of one hand, one foot or one eye	Sum amount \$30,000 loss of both hands, feet or total sight Sum amount \$15,000 loss of one hand, one foot or one eye

Evacuation & Repatriation

Emergency Medical Evacuation	Maximum Benefit \$50,000	Maximum Benefit \$50,000
Medical Repatriation	Maximum Benefit \$25,000	Maximum Benefit \$25,000
Repatriation of Mortal Remains	Maximum Benefit \$25,000	Maximum Benefit \$25,000

Certain benefits require pre-authorization. Please refer to the Policy Terms and Conditions.

WellAway

Keeping You Well, While You're Away.®

aetnaSM

TELADOC[®]

payerfusion[®]

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